

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2015 TOTAL	NOV 2014	2014 TOTAL
JIFs RECEIVED	52	49	76	86	76	77	70	68	71	63	45		733	47	840
JIFs RESPONDED TO	37	53	77	91	73	76	83	63	56	75	48		732	58	845
Non-Jurisdictional	19	39	58	52	60	53	62	45	41	55	35		519	46	603
Jurisdictional	10	6	11	26	7	16	14	12	10	12	11		135	9	160
Variance	3	3	2	3	4	1	4	1	2	4	0		27	1	33
General Information	4	4	2	5	0	2	1	2	1	2	0		23	1	24
Potential Violation	1	1	4	5	2	4	2	3	2	2	2		28	1	25
AVERAGE RESPONSE TIME (in days)	19	21	18	18	17	17	18	16	14	16	16		17	16	16

TELEPHONE CALLS	245	206	278	345	389	365	432	392	361	361	211		3585	204	3744
WALK-INS	11	9	7	13	14	13	15	11	16	11	9		129	8	186
WRITE INS/SITE VISITS	0	2	1	3	3	3	1	0	6	2	0		21	0	31
OTHER AGENCIES	17	20	21	24	31	34	35	28	25	29	12		276	16	297
FOIL REQUESTS RECEIVED	13	9	19	13	12	13	21	17	25	21	29		192	17	232